



C I T Y O F
RENO
Memorandum

DATE: July 9, 2026

TO: Mayor and City Council

THROUGH: Jackie Bryant, City Manager

FROM: Kaytlin Canner, Clean and Safe Manager
Mary Ortega, Clean and Safe Coordinator

DEPT: Community Engagement & Services

SUBJECT: Reno Housing Authority's Motel Assistance Program Outcomes

In October 2025, Clean and Safe was selected as a partner for the Reno Housing Authority's (RHA) Homeless Prevention Program (HPP) Motel Assistance Direct Referral Solicitation. The goal of this program was to reduce homelessness by providing immediate, short-term housing, as participants work on securing long-term housing placements.

Through this partnership, Clean and Safe referred individuals to the RHA-funded Motel Assistance program to support individuals with short-term motel stays for up to 60 days. RHA administered the program's funding and covered all lodging costs, while Clean and Safe carried out participant check-ins, connected individuals to resources, and facilitated the transition to permanent housing. This partnership was instrumental in addressing a gap, providing individuals with temporary shelter while awaiting long-term housing.

In June 2026, allocated funding was expended, and the following are outcomes facilitated by Clean and Safe:

- 21 individuals utilized the Motel Assistance Program
 - 11 individuals moved into permanent housing (52%)
 - 4 Cheryl Apartments
 - 3 Village on Sage Street
 - 2 reunified with family out of state
 - 1 Silverada Manor
 - 1 apartment, through HUD-VASH program
 - 5 individuals moved into shelter arrangements (24%)
 - 4 moved into OUR Place
 - 1 moved into CARES

- 5 individuals left the program with no exit destination (24%)
 - 2 did not comply with program rules
 - 3 chose to opt out of the program